



Tuition, Medical and Behaviour Support Service

Malpractice Policy

Adopted:	April 2021
Reviewed:	September 2024
Next review:	September 2025
Responsibility:	Lisa Garside and Lindsay Crozier

Introduction

Tuition, Medical and Behaviour Support Service (TMBSS) is committed to ensuring that exams are managed and administered effectively.

TMBSS treats all cases of suspected malpractice very seriously and will investigate all suspected and reported incidents.

This policy sets out to define the procedure in the event of any dispute or allegation. TMBSS will follow the JCQ procedures from the document 'Suspected Malpractice Policies and Procedures'.

Reporting to Awarding Bodies

The Centre will adhere to the Awarding Bodies' Suspected Malpractice policies and procedures in reporting any instances of Malpractice

What is Malpractice?

Malpractice which includes maladministration and non-compliance, means any act, default or practice which is a breach of the Regulations or which:

- compromises, attempts to compromise or may compromise the process of assessment, the integrity of any qualification or the validity of a result or certificate; and/or
- damages the authority, reputation or credibility of any awarding body or centre or any officer, employee or agent of any awarding body or centre

Examples of Malpractice

Attempted or actual malpractice activity will not be tolerated. The following are examples of malpractice by staff with regards to portfolio-based qualifications. This list is not exhaustive:

- tampering with candidate controlled assessments, coursework or non-examination assessments after collection and before despatch to the awarding body/examiner/moderator
- failing to keep candidates' computer files secure which contain controlled assessments, coursework or non-examination assessments
- Assisting candidates with the production of work outside of the awarding body guidance
- Fabricating assessment and/or internal verification records or authentication statements
- Using AI inappropriately and not in line with JCQ guidelines

Staff Malpractice Procedure

Investigations into allegations will be coordinated by Lisa Garside – Assistant Head, who will ensure the initial investigation is carried out in a timely fashion. The investigation will involve establishing the full facts and circumstances of any alleged malpractice. It should not be assumed that because an allegation has been made, it is true. Where appropriate, the staff member concerned and any potential witnesses will be interviewed and their version of events recorded.

The member of staff will be:

- informed of the allegation made against him or her
- informed what evidence there is to support the allegation
- informed of the possible consequences, should malpractice be proven

- given the opportunity to consider their response to the allegations
- given the opportunity to submit a written statement
- given the opportunity to seek advice (as necessary) and to provide a supplementary statement (if required)
- informed of the applicable appeals procedure, should a decision be made against him/her
- informed of the possibility that information relating to a serious case of malpractice will be shared with the relevant awarding body and may be shared with other awarding bodies

If work is submitted for moderation/verification or for marking which is not the candidate's own work, the awarding body may not be able to give that candidate a result.

Staff Malpractice Sanctions

Where a member of staff is found guilty of malpractice, TMBSS will following the Shropshire Disciplinary Policy.

Appeals

The member of staff may appeal against sanctions imposed on them. Appeals will be conducted in line with the organisations Appeals Policy.

Candidate Malpractice Policy

Introduction

This policy sets out to define the procedures to be followed in the event of any dispute or allegation regarding candidate malpractice in the assessment of internally assessed qualifications (such as GCSE etc.).

Examples of Malpractice

Attempted or actual malpractice activity will not be tolerated.

The following are examples of malpractice by candidates with regards to portfolio-based qualifications. This list is not exhaustive:

- Unauthorised use of a mobile phone or internet enabled device in examinations.
- Plagiarism: the copying and passing of as the candidate's own work, the whole or part of another person's work
- allowing work to be copied e.g. posting work on social networking sites prior to an examination/assessment
- Collusion: working collaboratively with other learners to produce work that is submitted as the candidate's only
- Failing to abide by the instructions of an assessor – This may refer to the use of resources which the candidate has been specifically told not to use
- The alteration of any results document

Candidate Malpractice Procedure

Investigations into allegations will be coordinated by Lisa Garside, Assistant Head, who will ensure the initial investigation is carried out in a timely fashion. The investigation will involve establishing the full facts and circumstances of any alleged malpractice. It should not be assumed that because an allegation has been made, it is true. Where appropriate, the candidate(s) concerned and any potential witnesses will be interviewed and their version(s) of events recorded.

Where applicable, the investigation will follow the directions sent from the examining body and the outcomes be returned for them to decide the outcome.

The candidate and their parent(s)/carer (s) will be:

- informed of the allegation made against him or her
- informed what evidence there is to support the allegation
- informed of the possible consequences, should malpractice be proven
- given the opportunity to consider their response to the allegations
- given the opportunity to submit a written statement
- informed of applicable exam board's appeals process, should a decision be made against him/her
- informed of the possibility that information relating to a serious case of malpractice will be shared with the relevant awarding body and may be shared with other awarding bodies,

Appeals In the event that a malpractice decision is made, which the candidate feels is unfair, the candidate has the right to appeal in line with the Appeals Policy.